



Gilliam County Rural Health Survey FAQ

Looking for the survey? Click [HERE](#)

Overview of the Survey:

1. A **brief, 15-minute survey** designed to **fill data gaps** for rural/frontier counties in Oregon.
2. Aims to provide **county-level health information** because traditional statewide tools often don't offer enough detail for our rural/frontier county.
3. Focuses on **understanding health in Gilliam County**.
4. Opportunity for you to tell us about the **health needs of your community**, including **local strengths and areas for improvement**.
5. Will provide us data to **shape future public health programs and healthcare initiatives**.

Why Should You Participate?

1. **Your Voice Shapes the Future!** Without your participation, public health decisions might not accurately reflect local experiences – we need responses from the whole county to make sure we are getting a **clear view of the full picture**.
2. Understanding **where Gilliam County stands out and where we have room to grow** is important to improving local programs and **building a healthier community for everyone**. Having data unique to our county helps us make a better case when asking for funding, support, or other resources. **Knowing what you need helps us ask for it.**
3. This is an **opportunity for Gilliam County to be a leader** in rural health data collection. The project is being **piloted in Gilliam and Grant counties**. If successful, it could be expanded to other rural communities across Oregon.
4. **Everyone who takes the survey can enter a drawing to win one of ten \$100 gift cards!**

Privacy & Confidentiality

1. PRR ensures **responses remain completely private and confidential**.
2. No personal identifiers (name, address) are linked to your survey responses.
3. You can **skip any questions** or **stop at any time** if you're uncomfortable.
4. Data is **reported in summary**, so results show groups and trends, not individual answers.

5. Survey responses will be compared with **state and national health data** to see where Gilliam County is succeeding and where we can improve.



How Will the Data Be Used?

The survey data will be used to:

1. Understand local **health trends**, challenges, and strengths.
2. Determine **community health needs and priorities**.
3. Support **funding applications** for community initiatives.
4. Improve public **health programs** to meet your needs.
5. Guide local **health decisions** to better serve the community.
6. ***Build a healthier Gilliam County for everyone!***

Once the survey is complete, the findings will be compiled into a **public report** to be shared with the community.

Who Is Conducting the Survey?

This project is led by **Gilliam County Public Health** in partnership with the **Oregon Health Authority (OHA)**. **PRR**, an independent research firm with extensive survey experience, is handling data collection and survey administration.

Who is PRR and Why Are they a Part of This Project?

1. PRR is a **trusted partner** of OHA. They have worked with the state since 2017 and have developed and handled large surveys in the past, including state-wide projects for Oregon 988 Lifeline and the Oregon Department of Transportation. **They bring expertise** from many previous survey projects.
2. PRR is handling data collection and survey administration. Having PRR handle the survey **allows us at Gilliam County to focus on making the results matter** – PRR is there to make sure you **have a great experience and that your data stays safe and secure**.
3. PRR is available to **help with technical questions** about the survey. PRR **ensures responses are kept completely private and confidential**.
4. By having a third-party group available to work with people who take the survey, **no one at Gilliam County will know whether you were invited to the survey or if you responded**.
5. PRR will **administer the gift card drawing**. To enter the gift card drawing, you will have to provide a name and phone/email. Having PRR conduct the drawing allows us to keep your information confidential. Your personal details are not linked to your survey data.

These details are only used to pay the winners. No one at Gilliam County or OHA will have access to that information; no one at Gilliam County or OHA will know if you entered or won the drawing.



What's on the Survey and Why?

The survey **takes about 15 minutes** to complete. It **asks questions about:**

1. Life in Gilliam County
2. You, your daily habits, health, and wellbeing
3. What matters most to you (what your needs and preferences are, including healthcare, exercise, nutrition, and community resources)

The survey is BY your community FOR your community!

1. The survey was **designed with input from your neighbors!** Feedback from people right here in Gilliam County was used to develop questions on the survey. We worked with your neighbors to learn about what important topics we should try to assess.
2. We also collaborated with OHA to bring in questions from other surveys about personal and community health and wellness. This will let us **compare our data to other state and national level data.**

Are Other Counties in Oregon Conducting Similar Surveys?

We aren't the only ones doing this survey! Our neighbors in Grant County are also taking on this project. In the future, we hope that other rural and frontier counties in Oregon will be able to follow the example we set.

How Do I Take the Survey?

1. **You'll get a survey invitation in the mail.** It will be in a letter or on a postcard that comes from PRR. If you have your code, you can find the survey by clicking [HERE](#)
2. Your survey invitation will have an access code. Each household has been assigned a **special access code** to let them into the survey. We use these "access codes" to make sure that all our surveys come from Gilliam County, and to help us get a balanced variety of responses from different groups of people.
3. Your access code will come with a link and QR code – just **go to the website**, enter your access code, and get started. Be sure to **submit your survey by April 18th.**
4. **If you don't know your access code or haven't received one yet**, keep checking your mailbox for your survey invite. If you **haven't received an access code by March 7th**, email PRR at research@prrbiz.com.



Who Can Take the Survey?

1. You must be **18 years old or older** to participate. You should **live in Gilliam County for most of the year**.
2. **Two adults from each house** are invited to participate. Pick someone to take the survey first. Once finished, **pass the access code** and other information on to another adult in your household to take the survey next. If more than two people live in your household, pick any two people to take the survey.
3. **If you live alone or without any other adults**, that's fine – just take the survey once and discard your access code.
4. **If you need help taking the survey**, you can ask someone you trust to assist you.

Can I Take the Survey on My Phone or Only on a Computer?

The **survey works on any device with internet access** (phone, tablet, laptop, etc.). You can scan the QR code with a camera or type the URL link into an internet browser to go directly to the survey. You can also visit Gilliam County Public Health website for more information and to access the survey there.

If I Don't Complete the Survey in One Sitting, Can I Return to it Later?

Your survey will stay active as long as it is open. **Once you exit, your survey will close** to protect your privacy. If you re-open the survey, your session will be a new response.

What's the Deadline to Complete the Survey?

April 18th, 2025 - Looking for the survey? Click [HERE](#)

What Should I Do if I Have Technical Difficulties with the Survey?

Email PRR at research@prrbiz.com

Who Do I Contact for More Information?

Contact us at **Gilliam County Public Health** (541-384-2080). You can also visit our website to learn more: gilliamcountypublichealth.org

If you have questions about accessing the survey or need technical help with technical details, **email PRR** at research@prrbiz.com.